

# *Elite Bath*

## RETURN POLICY

Products damaged in shipment must be declared/returned within 10 business days.

Damaged/flawed sinks, Please email photo of flaw/damage to [returns@elitebath.com](mailto:returns@elitebath.com) then call for an RGA.

***NOTE: Bronze cast sinks may have irregularities such as light pitting and / or hairline cracks, these are not flaws but are characteristic of a solid bronze cast sink.***

Sinks returned because of color (unless grossly misrepresented) are subject to a 35% restock fee + shipping.

***NOTE: Elite Fine Art Finishes are hand done & will vary slightly in color and / or pattern. Photos and color chips are meant to be close facsimiles and not exact replicas of each finish.***

Absolutely no returns on custom products .

Absolutely no returns after 30 days.

Credit will not be issued for items defective due to customer abuse.

Any undamaged returned sinks are subject to a 35% restock fee + shipping.

Returns due to customer cancellation or incorrect orders are subject to a 35% restock fee + shipping.

Grate returns due to customer cancellation or incorrect orders are subject to a 50% restock fee + shipping.

To ensure credit all returns must include a PO number on the packing sheet.

7601 SE Wallace Rd. Dayton OR 97114  
Phone 503-864-9040 Fax 503-864-4406  
[www.elitebath.com](http://www.elitebath.com)